Appendix: Interview Guide

1. What was the medical procedure you (or your dependant) have undergone (or refused) during the admission in month x?

2. What did your physician tell you about the procedure? According to your physician, why was the procedure necessary? What would be the possible consequences of undergoing and refusing the procedure? What do you think about the information of consequences /risk?

3. Aside from your physician, with whom did you discuss the procedure? Family? Other health professionals? How did the discussion go? When? Where? What information did you get from these people?

4. How did you eventually decide about the procedure? Which factors did you consider? How did they influence your decision?

5. How do you feel now about your decision? Please explain. Is there any other information you wish you had gotten before you made your decision?